

Dear Patient,

Re: Changes affecting Little Ridge and Fairlight Road site, and arrangements for your care

We are writing to tell you about some changes that affect both the Little Ridge and Fairlight Road sites, both of which have been used by Beaconsfield Road Surgery since 2017.

The Little Ridge site was temporarily closed at the start of the Covid-19 pandemic to help our team to concentrate the provision of services from our main Beaconsfield Road site and keep both our patients and our staff safe. Despite our best efforts to maintain a local presence in this area, Beaconsfield Road Surgery has now been required to leave the premises at Little Ridge and so we will not be re-opening this site.

We have submitted an application to East Sussex Clinical Commissioning Group to open a new branch site at Ore Clinic, 407 Old London Road, Hastings, East Sussex, TN35 5BH. This is conveniently located close to the existing Fairlight Road site. It has a large car park for patients to use when attending appointments, and a bus stop close by. Because it is so close to an existing surgery site and will have better facilities, if the application to open Ore Clinic is successful the Fairlight Road site will also close permanently. If the application is not successful the Fairlight road site will not be closed.

Patients who have used both the Little Ridge and Fairlight Road sites would remain registered with Beaconsfield Road Surgery and would be able to attend appointments at the main Beaconsfield Road site and the new Ore Clinic site. *If the plan to open Ore Clinic is approved, the site will be redesigned, refurbished and equipped with the needs of all patients firmly in mind. In line with changes made during the Covid-19 pandemic, as well as face to face appointments, we continue to offer phone and video appointments; options to keep patients safe and provide more flexibility for those who don't need to be seen on site.*

All patients who contact their surgery, either on-line or by phone, are assessed to decide whether they need to be seen in person, via a phone or video consultation or if they would benefit from a visit to a community pharmacy. By working in this way, we can make sure those with the greatest need are seen first and also that patients see the person who is best placed to help them.

We believe that these proposed changes will be of great benefit to our patients. However, should you wish to register with an alternative practice please contact the East Sussex CCG Primary Care team by phone on **0300 131 4425** or by email at: sxccg.gpallocations@nhs.net and they will be able to help.

To ensure all our patients have an opportunity to give their views on these proposed changes we have developed a short survey which can be accessed online here <https://yoursaysussexhealthandcare.uk.engagementhq.com/embeds/projects/15857/survey-tools/14750>. The survey will be open for feedback until 11th May 2022. Alternatively, patients can pop into the Beaconsfield Road or Fairlight Road sites and ask for a paper copy to complete.

Yours sincerely,

Dr M Radia and Dr L Parker