**ADDENDUM TO PRACTICE LEAFLET**

**DURING COVID19**

**REVIEWED 06.09.21**

**Please note that during Covid19 Pandemic and for the foreseeable future there are changes to our services – Please see below but also check the website/facebook for the latest information.**

**Thank you.**

**ALL SITES**

**No members of the public are allowed to visit any of the sites without a prior booked appointment.**

**Opening hours at all sites are subject to change, dependent on Covid 19 related illness and isolation.**

**APPOINTMENTS**

**Patients have to telephone the surgery and all calls will be triaged by a clinician and either dealt with over the telephone/video consultation or asked to come in and be seen face to face.**

**All patients who have a face-to-face appointment will be asked Covid19 questions and asked to wear a face covering when they visit the site unless medically exempt.**

**Patients should not arrive more than five minutes before their appointment.**

**The doors to all sites are currently locked so the doorbell needs to be rung and you will be invited in and your temperature taken. Please allow time for staff to respond to the doorbell as they could be on the telephone.**

**The Nurses are still carrying out the majority of routine clinics. Minor Operations/joint injections; please telephone the surgery for advice.**

**NON NHS EXAMINATIONS**

**These are currently being carried out by prior appointment.**

**PATIENT PARTICIPATION GROUP**

**The group are now holding virtual meetings. Please contact the Fairlight Road site and ask for Sue or Jackie for more information.**

**TO BE REVIEWED NOVEMBER 2021**